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ORIGINAL

MORTGAGE

OF ARIZONA, INC.

November 27, 2001



Arizona Corporation Commission
Utilities Division
Attn: Linda Garvis
1200 West Washington
Phoenix, Arizona 85007-2996

Arizona Corporation Commission

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AZ CORP COMMISSION
DOCUMENT CONTROL

Re: Teligent

DOCKETED BY

Dear Ms. Garvis:

Churchill Mortgage of Arizona, Inc. hereby submits its objection to Teligent's application to discontinue providing local and long distance telephone service in the Phoenix market area by December 15, 2001. On or about November 15, 2001 Churchill Mortgage of Arizona, Inc. received notice that Teligent applied to the Arizona Corporation Commission requesting approval to terminate providing local and long distance telephone service to its customers, including Churchill Mortgage of Arizona, Inc., on or before December 15, 2001. Since receiving notice of Teligent's application, Churchill Mortgage of Arizona, Inc. has taken all commercially reasonable steps to find a replacement provider. Churchill Mortgage of Arizona, Inc. solicited several bids in this regard but has been unable to locate a provider that can guarantee replacement service on or before December 15, 2001.

Churchill Mortgage of Arizona, Inc. sincerely hopes that this commission is not considering granting Teligent's application. As is evident from the nature of the service Teligent provides its customers, namely local and long distance telephone service, if the commission grants Teligent's application, the failure to allow Teligent's Phoenix based customers sufficient time to find replacement services, will have severe financial repercussions on companies such as Churchill Mortgage of Arizona, Inc. The notice Teligent has provided Churchill Mortgage of Arizona, Inc. is woefully inadequate. We have been informed by the organizations capable of providing replacement services that local and long distance telephone services cannot be installed and operational in less than 60 days.

Churchill Mortgage of Arizona, Inc. depends upon the use of its telephone service to conduct its operations. This commission cannot expect fiscally responsible businesses to bear the brunt of Teligent's failure to properly manage its business. While we respect the benefits that Chapter 11 reorganization provides, we note that Teligent has not filed for liquidation and that it seeks to continue its existence. At the very least, Teligent's reorganization should not impair the ability of other businesses to service their customers.

Churchill Mortgage of Arizona, Inc. respectfully requests that the Commission deny Teligent's application and order Teligent to continue providing service until at least January 15, 2002. Such an order would allow adequate time to find, install and activate a replacement service. If you have any questions or concerns, or need further information regarding the ability of replacement providers to active their services, please feel free to contact me at (602) 748-1501.

Sincerely yours,

Cynthia A. Hammond

President

11801 N. TATUM BLVD.

SUITE 110

PHOENIX, AZ 85028

602.748.1500

FAX: 602.748.1515

LIC. MB 15363

(Teligent.

8065 Leesburg Pike
Suite 400
Vienna, VA 22182

November 13, 2001

Cindy Hammond
CHURCHILL MORTGAGE OF ARIZONA
11801 N Tatum Boulevard Suite 110
Phoenix, AZ 85028-1612

Subject: DISCONTINUANCE OF SERVICE

Dear Cindy Hammond:

As you are aware, on May 21, 2001, Teligent filed a petition for protection under Chapter 11 of the U.S. Bankruptcy Code in order to reorganize its operations and financial structure. As part of this reorganization, we have had to dramatically restructure certain market operations, which unfortunately impacts the availability of certain facilities and services.

This letter is to inform you that on November 13, 2001, Teligent filed an application with the Arizona Corporation Commission ("Commission") requesting approval on an emergency basis to discontinue providing local service to its customers in the Phoenix market area. Teligent has sought authority to discontinue local service no later than December 15, 2001.

The Commission must first approve the discontinuance of local service to our customers, as well as the date when this service can be discontinued. In light of Teligent's Chapter 11 status, we expect that the Commission will approve this application, although neither such approval nor the date of discontinuance is certain. Nevertheless, we wanted to provide this information to you as soon as possible

If you subscribe to any Teligent Internet service(s), Teligent must also discontinue your Internet service(s) (including Dedicated Internet Access (DIA), Digital Subscriber Line (DSL) services, TeligentHost, and Email). In accordance with Section 4 of the General Terms and Conditions governing your service, by this letter Teligent is providing 30 days' notice that your Internet service(s) will be disconnected as of December 15 as well. We have enclosed a checklist to assist you in your transition process to a new ISP.

Because WE WILL NOT BE ABLE TO FUND OUR FACILITIES-BASED LOCAL AND INTERNET OPERATIONS BEYOND DECEMBER 15, 2001, we advise you to seek alternative local exchange and/or Internet service(s) from another provider immediately as we cannot ensure the continuation of your Teligent services after 30 days from this notice date. Also, any orders currently pending for these Teligent services will not be fulfilled.

Existing Long Distance Customers

If you currently have Teligent long distance service, these developments will not affect your long distance (LD) service if you choose to keep this service. As a valued customer, you will still continue to receive the same competitive long distance rates that you currently enjoy, as well as

Over, Please

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have access to Teligent's 24x7x365 Customer Service, and continue to enjoy all the plan features you currently have.

Please follow these simple steps to keep your same great LD rates with Teligent:

1. Contact the local service provider of your choice to obtain local service.
2. When the local provider asks who you would like to carry your LD, ask for Teligent.
3. The local provider then will ask for Teligent's Carrier Identification Code (CIC).
Please respond with: 0444.
4. Call Teligent Customer Services at 1-888-411-1175 to confirm your decision to keep Teligent as your long distance provider.

Pending Orders for Long Distance Service

If you have a pending Teligent order that includes long distance service, although we will not be able to fulfill any orders for local and/or Internet services, we will be able to proceed with your LD service, at the same rates you were promised in your original contract, should you desire.

However, in order to proceed with your pending LD service order, you must contact us as described below.

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1. Please call Teligent Customer Services at 1-888-411-1175 to confirm your decision to sign up for Teligent LD service.
 2. Contact the local service provider of your choice to obtain local service, or contact your current local provider to advise you are switching long distance carriers.
 3. When the local provider asks who you would like to carry your LD, ask for Teligent.
 4. The local provider then will ask for Teligent's Carrier Identification (CIC). Please respond with : 0444.

If you have any questions, please contact Teligent Customer Services at 1-888-411-1175, 24 hours a day, 7 days a week, but please do not disregard this notice.

Sincerely,

Teligent Customer Services

INTERNET SERVICES**ADDITIONAL INFORMATION AND STEPS YOU SHOULD TAKE**

- You should immediately pursue another Internet service provider (ISP) to provide your Internet service.
 - Customer premises equipment (CPE). Any CPE purchased by you for use with DIA or DSL remains your property. This includes any router, CSU/DSU, or DSL modem that has been used in conjunction with your service.
 - IP Addresses. You will no longer be able to use the IP addresses assigned by Teligent. Your new ISP will assign you new IP addresses.
 - Domain Name Service (DNS). Rights to any domain name registered to you remains yours. If Teligent has been providing your DNS service, you should transfer that administration to your new ISP.
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